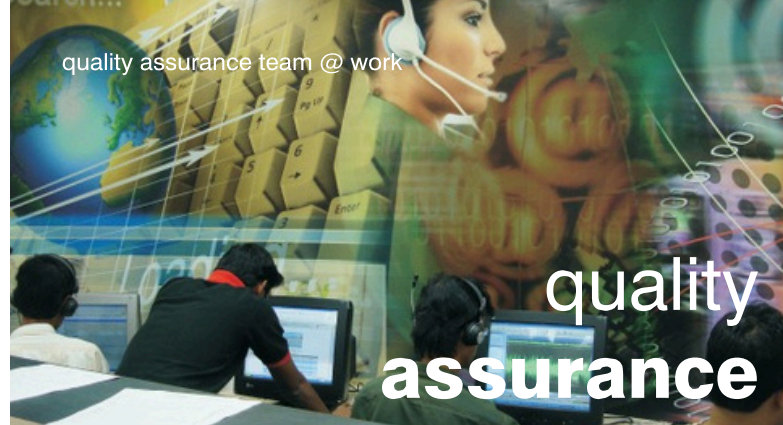contact **Lawrence IT** Solutions

LAWRENCE IT SOLUTION PVT. LTD.
DN-51, SECTOR V, KOLKATA-700156
PHONE: 9903129312
EMAIL: INFO@LAWRENCEITS.COM
WEBSITE: WWW.LAWRENCEITS.COM

Lawrence IT Solutions

quality assurance

We have set up a Quality Assurance (QA) group, which ensures that all applications, delivery processes and procedures are assessed and reviewed at appropriate intervals. All this naturally helps improve operational efficiency. We constantly enhance standards, methodologies and tools based on feedback from our staff and customers. Feedback received from the clients is given directly to all operations staff for continuous improvement of their performance.

about lawrence it sol.

Enterprises looking for business process outsourcing services seek to collaborate with a strategic partner to support the growth and expansion plans. Such a partner must bring in best-in-class practices to give the enterprise a competitive edge.

Bringing you this advantage, we, at **lawrence it sol.** offer our Business Process Services to manage and execute business processes as well as provide analytics and insights.

lawrence it sol.

offers a diverse range of services which includes IT and IT Enabled Services in all major Voice and Non-Voice segments of the Business Process Outsourcing (BPO) Space.

has built its value proposition not as a service provider but as a client partner, with its ability to do the following:

Higher quality telephone, web-based customer service and sales and sales related operations
Meeting their quality standards
Maximum customer value

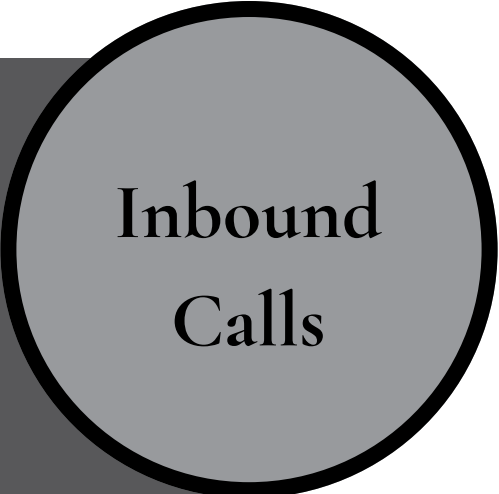The technologies and standards

of lawrence it sol. are:

Specialized computer telephony technologies
State of the art facility staffed by competent people
High level of security and confidentiality

mission

we have only one mission: To help clients maintain sustainable and measurable results to integrate, innovate and grow in their business."

vision

vision is to provide excellent work atmosphere to all employees, thereby improving the work environment and efficiency levels to provide Best-in-Class IT enabled services to clients all over the world.

core values

Honesty & Dedication
Perseverance
Fair Practices
Transparency
Innovation
Building a Cost Effective Value Propositions
Respect to People, Society and Ecology at Large
Deliverance and Accountability

Discover Lawrence IT Solutions' Comprehensive BPO Services:
- Transforming workflows for efficiency and security.
- Services include data management, customer acquisition, and technical support.
- Focus on cost savings and operational flexibility.
- Enhance capabilities with specialized processes and expanded service coverage.
- Deliver superior customer communication and support.

Partner with us for strategic BPO solutions that drive business growth.

Inbound Calls

Back-End Services

Lawrence IT Solutions excels in back-end development for web and mobile applications, utilizing PHP, Python, Java, and NodeJS for high performance, security, and scalability. Our services include database management, API integration, document management, and CRM systems tailored to diverse business needs. Partner with us for agile, reliable, and secure solutions that strengthen your digital framework.

Web Development

We specialize in creating bespoke websites that enhance your brand identity and attract and convert visitors effectively. Our services include SEO optimization for high search engine rankings, targeted marketing to maximize conversions, adaptable designs that evolve with market trends, and dynamic content management. Partner with us to elevate your online presence and achieve sustainable growth.

Web Hosting

Lawrence IT Solutions offers reliable web hosting services essential for making websites accessible online. Our hosting features include ample disk space, sufficient bandwidth for traffic, and 24/7 FTP access for file management. We provide email services with @yourdomain.com accounts and support POP3/SMTP access. Count on us for dependable support and competitive pricing tailored to your business needs.

Chat and Email Services

Real time textual conversations
Page push "pushing" a web page onto the – customer's screen
Immediate scheduled call back request.

OTHER SERVICES

Claims processing Services
Insurance related outsourcing Services
HR Outsourcing Services
Medical Transcription Services
Legal Coding Services
High-End Web Site Development
E-Mailer and Newsletter Management

Corporate Presentation
Application Software with VB, C, C++, JAVA, ASP.NET, SQL Server
Data Mining & Internet Marketing
Social Media, SEO and SEM
Catalogue and Order Fulfilment

Easily adaptable service to the requirements of clients.
Value added services with subsequent cost reduction.
Excellent customer service.
Strategies with extremely favorable

Use of the most up to date technology.
Team of experienced professionals.
Excellent return on investment.
99% uptime in all services.

why us?